

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019
C.G.No:57/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

J.Subba Reddy,
Gandhi Nagar,
Buchireddypalem,
Nellore -Dist.

Complainant

AND

1. Junior Accounts Officer/ERO/Buchireddypalem
2. Assistant Executive Engineer/O/Buchireddypalem
3. Deputy Executive Engineer/O/Buchireddypalem
4. Executive Engineer/O/Kavali

Respondents

ORDER

1. Complainant presented this complaint stating that he is having service connection No.3241101001802 at Buchireddypalem. A malpractice case was erroneously booked against his service connection instead of another service connection bearing same service connection No of Isukapalem. Hence requested to delete the case.
2. Respondent No.3 filed his written submission stating that malpractice case was registered against service connection No. 3241101001802 of Buchireddypalem (V) and final assessment was issued for Rs.3,370/- On receipt of complaint the service connection was re-inspected by him and a detailed report was submitted to SE/Assessments/TPT for withdrawal of malpractice case. Accordingly the SE/Assessment/TPT has approved the

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withdrawal of malpractice amount on 25.05.2019. The respondent has also enclosed the final assessment orders issued by SE/Assessments for Zero energy charges.

3. Since the erroneously assessed amount was withdrawn by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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